



RGRTA Public Hearing July 19, 2014

Proposed Suburban and Park & Ride Downtown Route Changes



Welcome & Call To Order

Daniele Coll-Gonzalez
Chief Operating Officer
Rochester Genesee Regional
Transportation Authority





Public Hearing Procedure Explanation

Dan Kenyon

Transportation Planner

Rochester Genesee Regional
Transportation Authority





Presentation of Proposed Service Changes

Crystal Benjamin

Director of Service Planning

Rochester Genesee Regional
Transportation Authority





Why are Route Changes Being Proposed?

- RGRTA must remain in compliance with Federal Transit Administration (FTA) Title VI standards.
- Title VI requires transportation agencies like RGRTA to ensure they are providing equitable transportation service to their customers regardless of customers' income, race or national origin.
- The proposals may increase fare for some customers who travel through downtown Rochester. This condition triggers the need for a public hearing under both Title VI and the NYS Public Authorities Law.





Current Routing

Some customers catch their bus at a Suburban or Park & Ride location and ride it to their downtown destination. Other customers “reverse commute” and travel from downtown out into the surrounding suburban areas.





Proposed Routing & Procedure

- When the new RTS Transit Center opens on Nov. 28 2014, it will be the central hub for customers traveling into and out of downtown Rochester.
- RTS routes will be streamlined, reducing the number of stops downtown before reaching the Transit Center.

Note: Customers will be able to board and disembark at other bus stops downtown.





Proposed Routing & Procedure (con't)

- Some Suburban and Park & Ride customers will need to disembark at the RTS Transit Center and board a connecting bus to reach their final destination.
- Customers who connect at the Transit Center will need to purchase another \$1 fare to continue to their destination, or use an all-day, 5-day or 31-day unlimited pass.

Note: Customers will be able to board and disembark at other bus stops downtown.





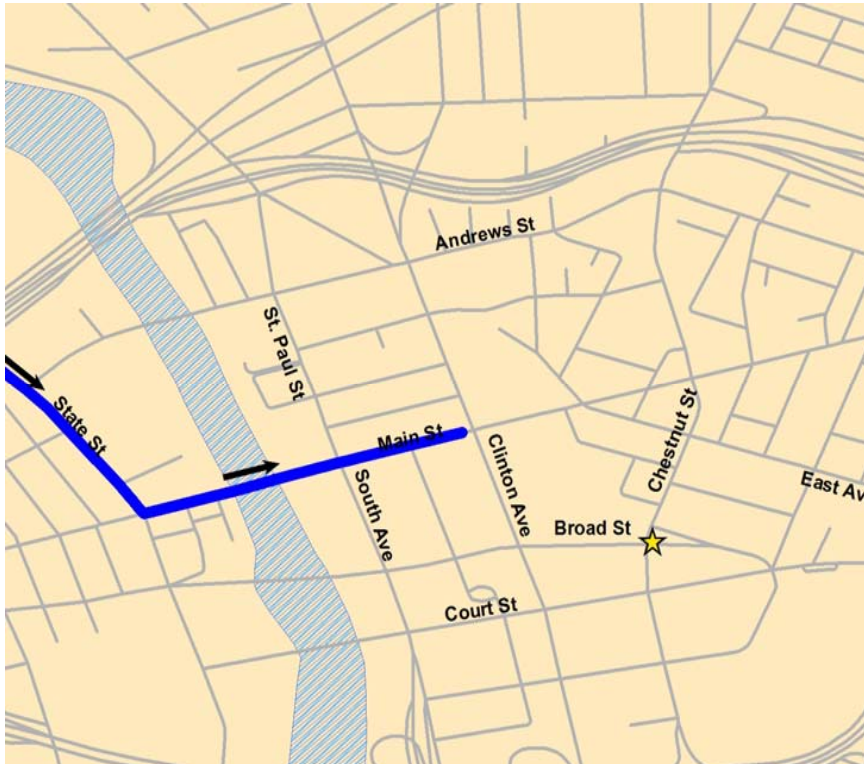
Routes Affected by Proposed Updates

- Route 14
- Route 17
- Route 20
- Route 21
- Route 22
- Route 30
- Route 91
- Route 92
- Route 96

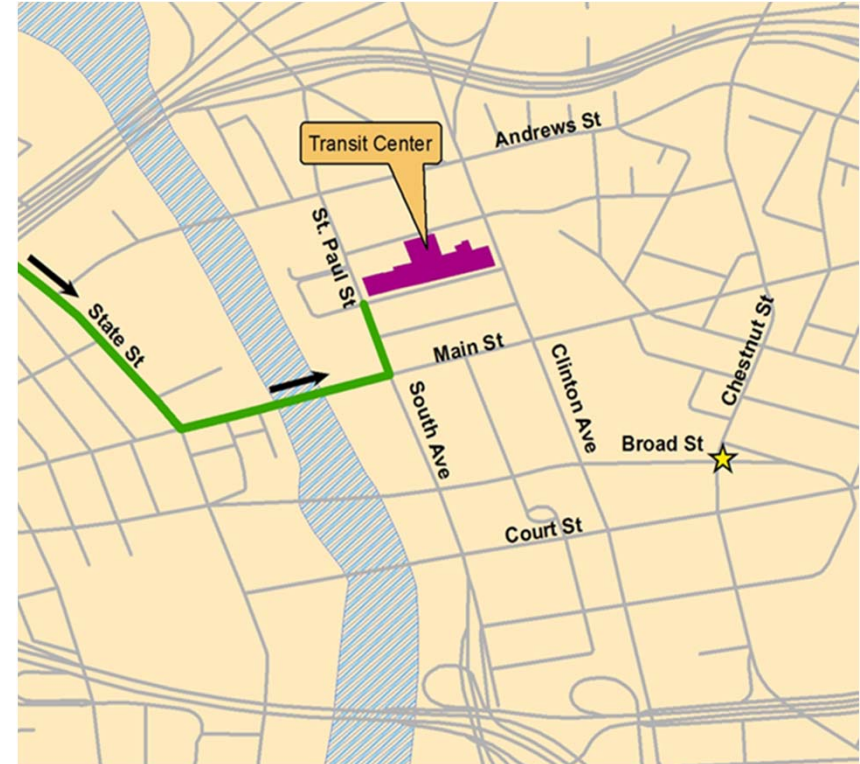


Route 14: Ridge Road (Inbound)

Current



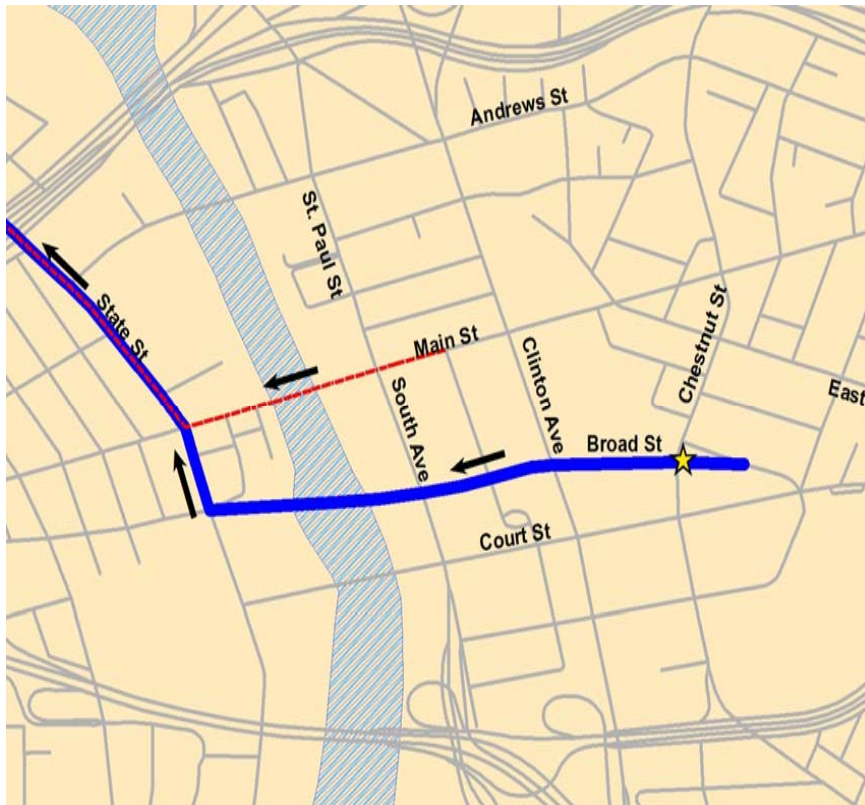
Proposed



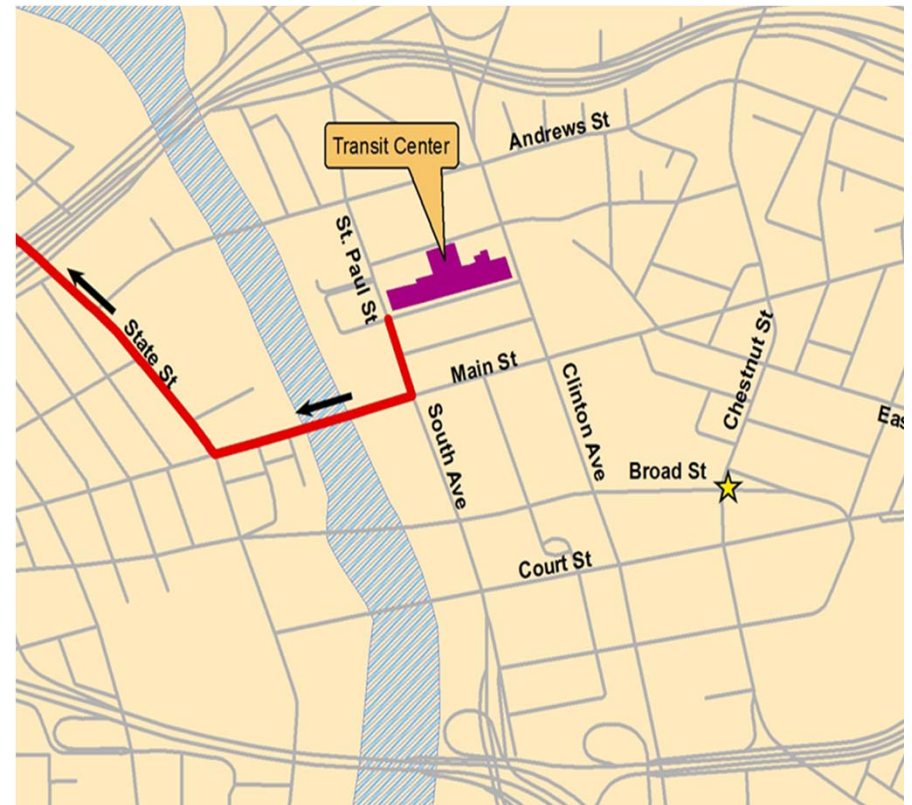


Route 14: Ridge Road (Outbound)

Current

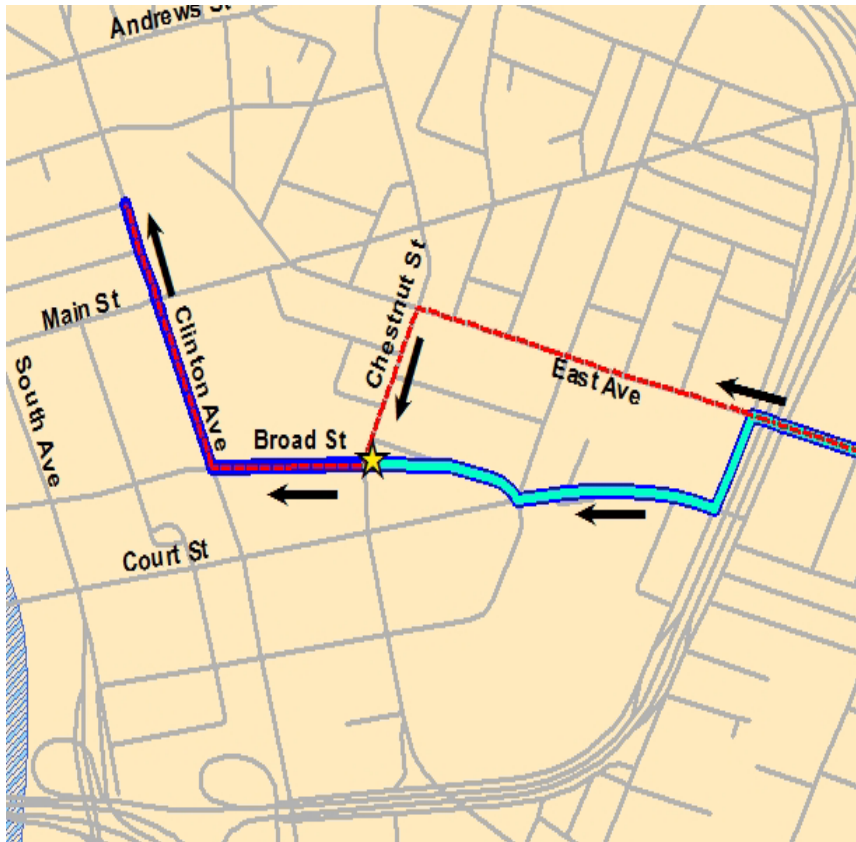


Proposed

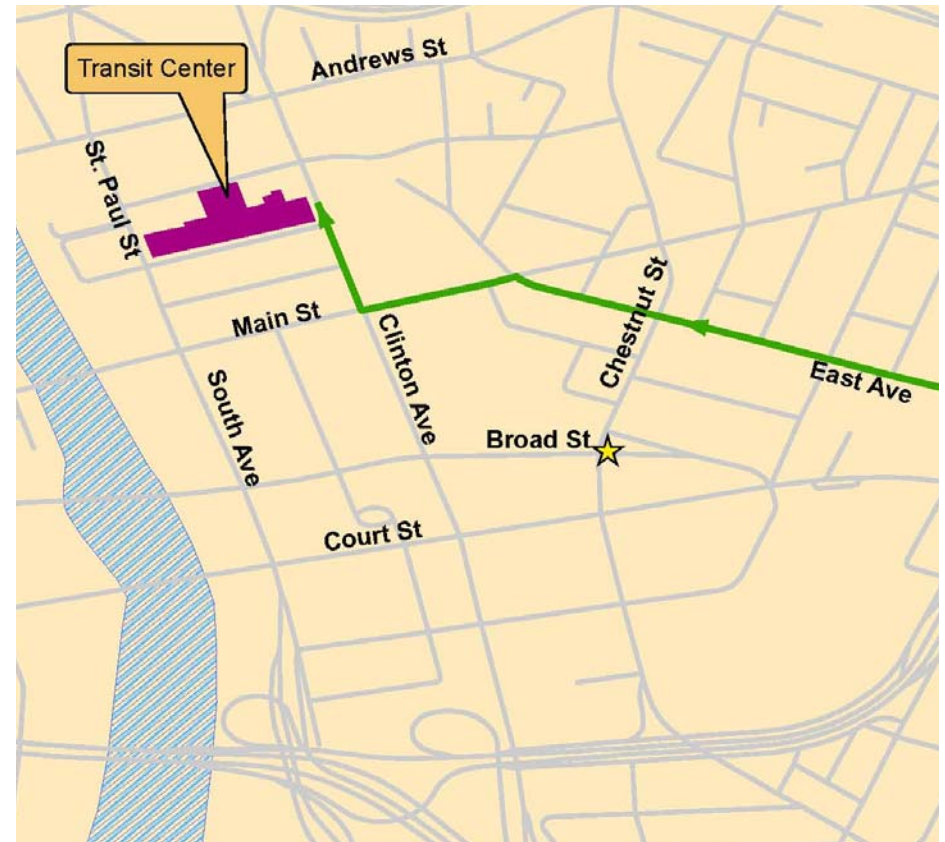


Route 17: East Ave (Inbound)

Current



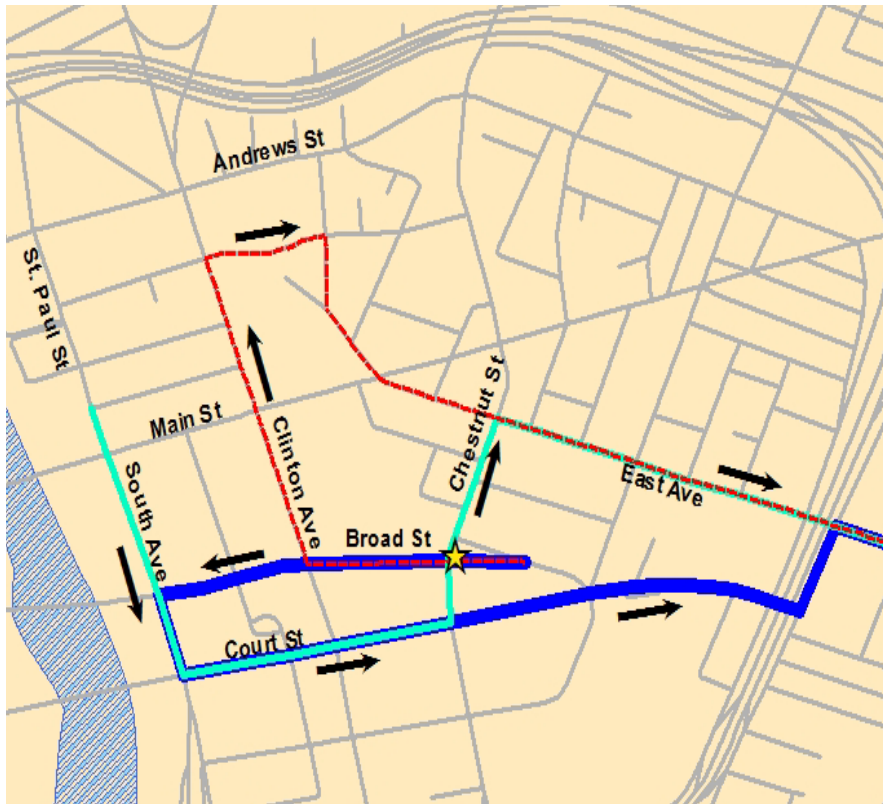
Proposed



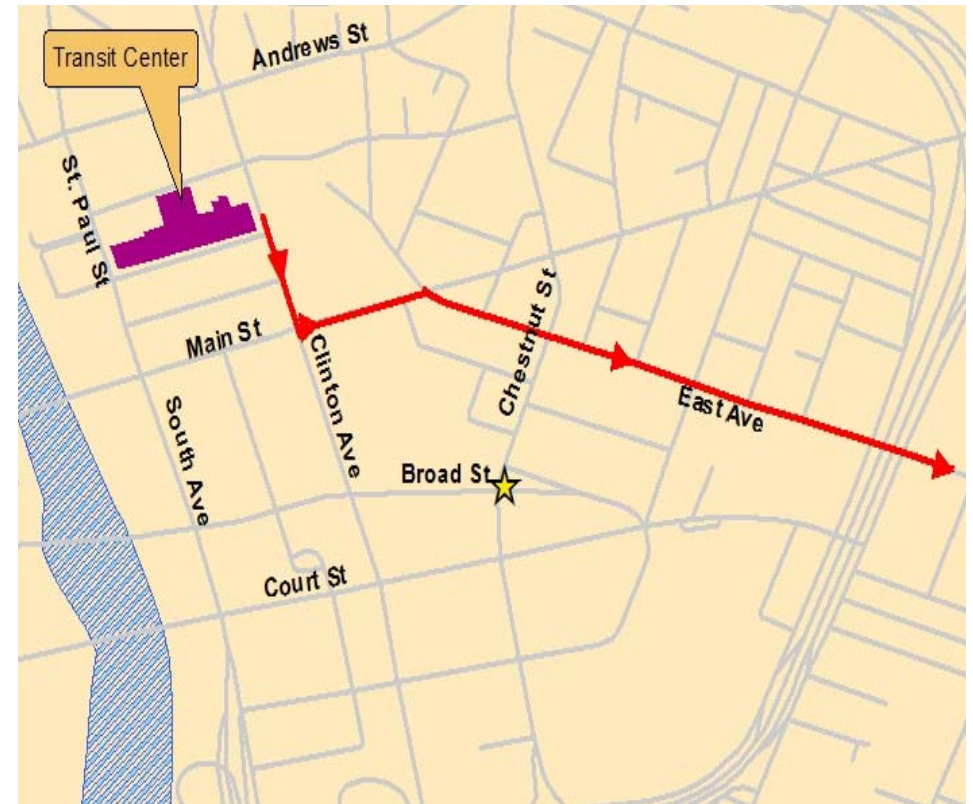


Route 17: East Ave (Outbound)

Current



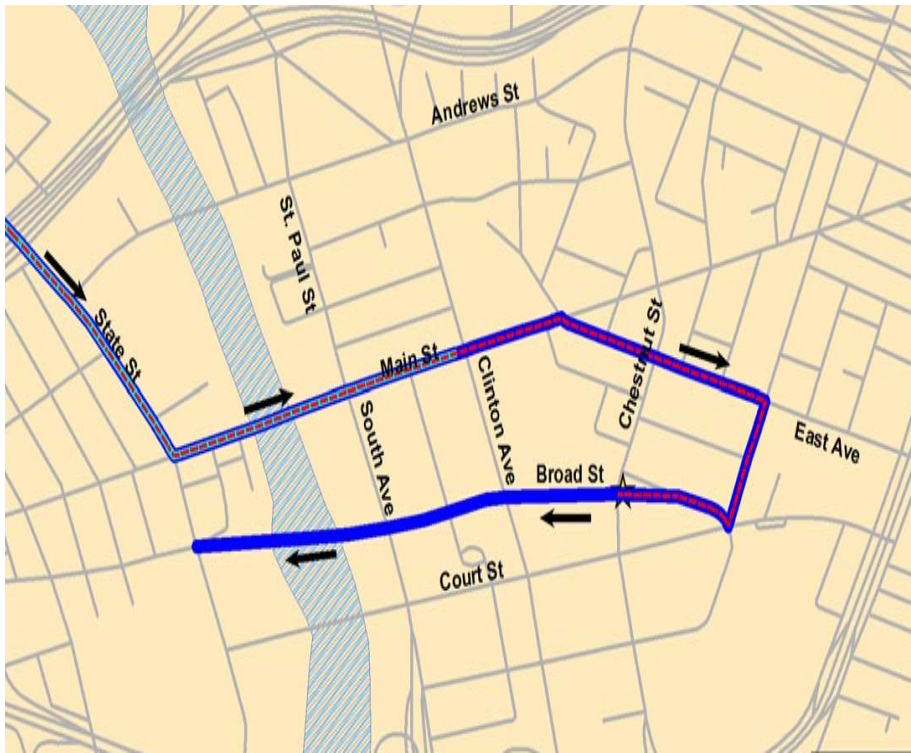
Proposed



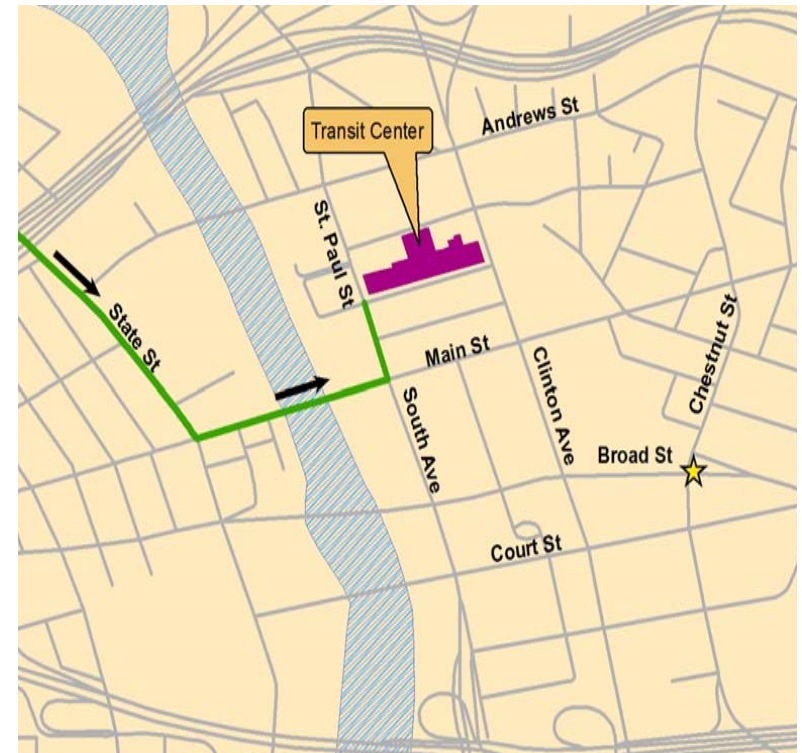


Route 20: Brockport (Inbound)

Current



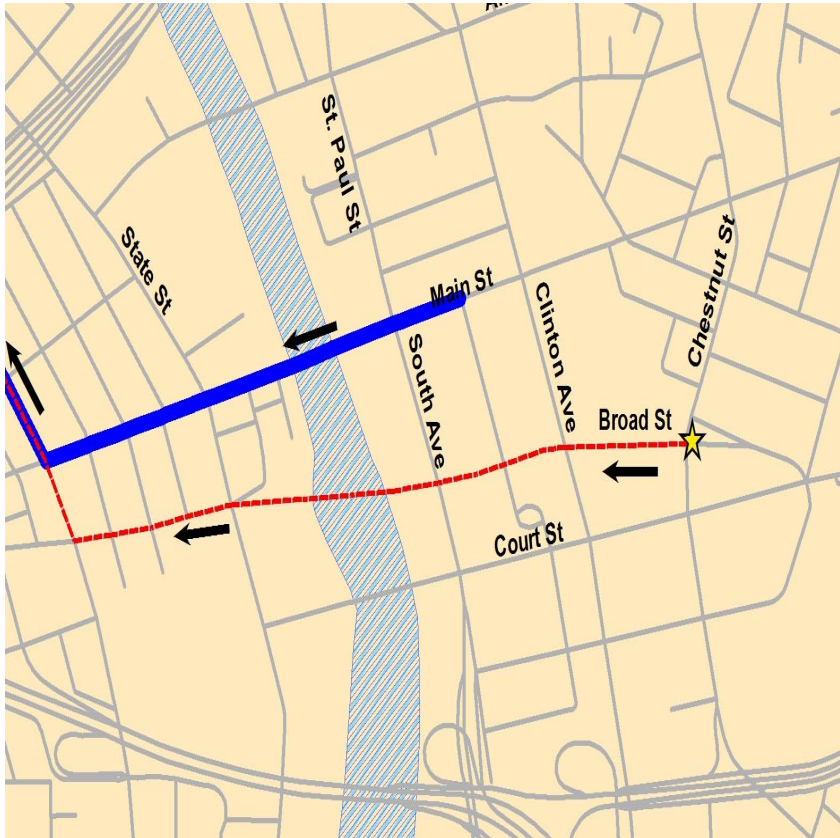
Proposed



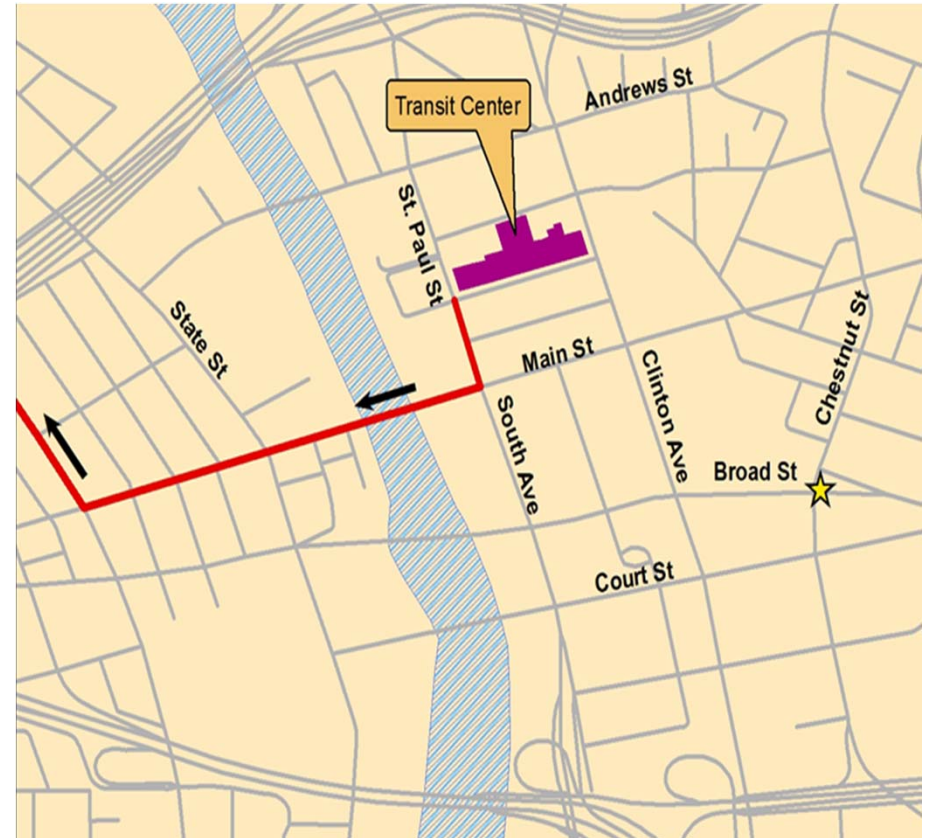


Route 20: Brockport (Outbound)

Current



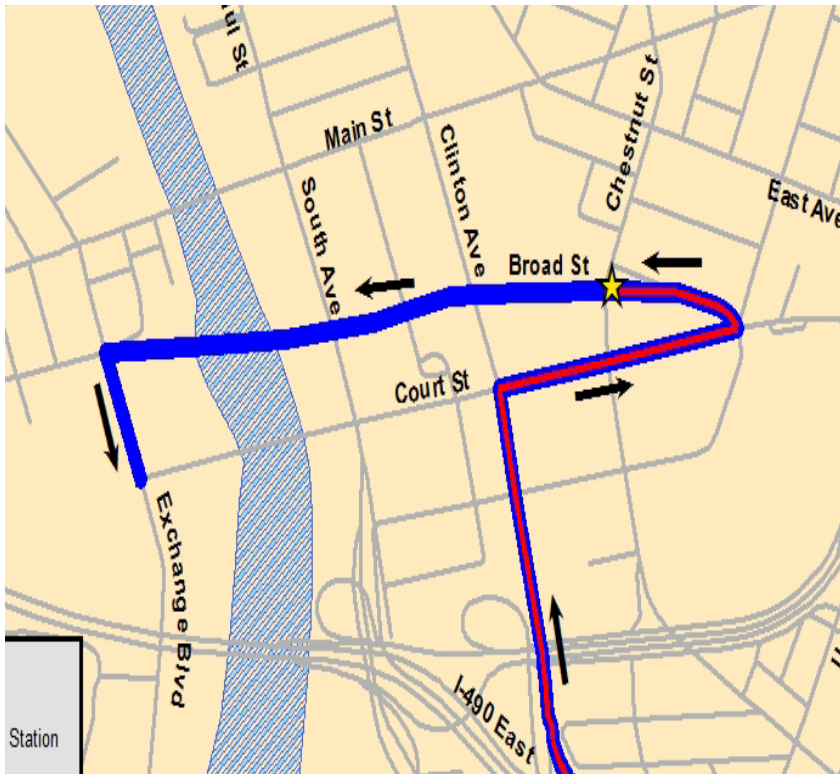
Proposed



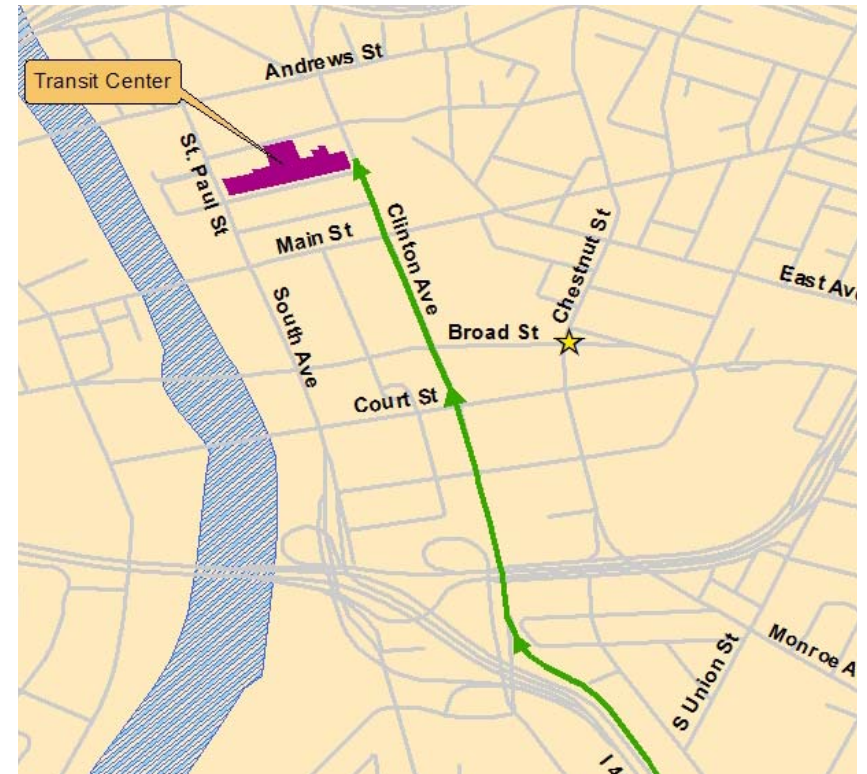


Route 21: East Rochester (Inbound)

Current



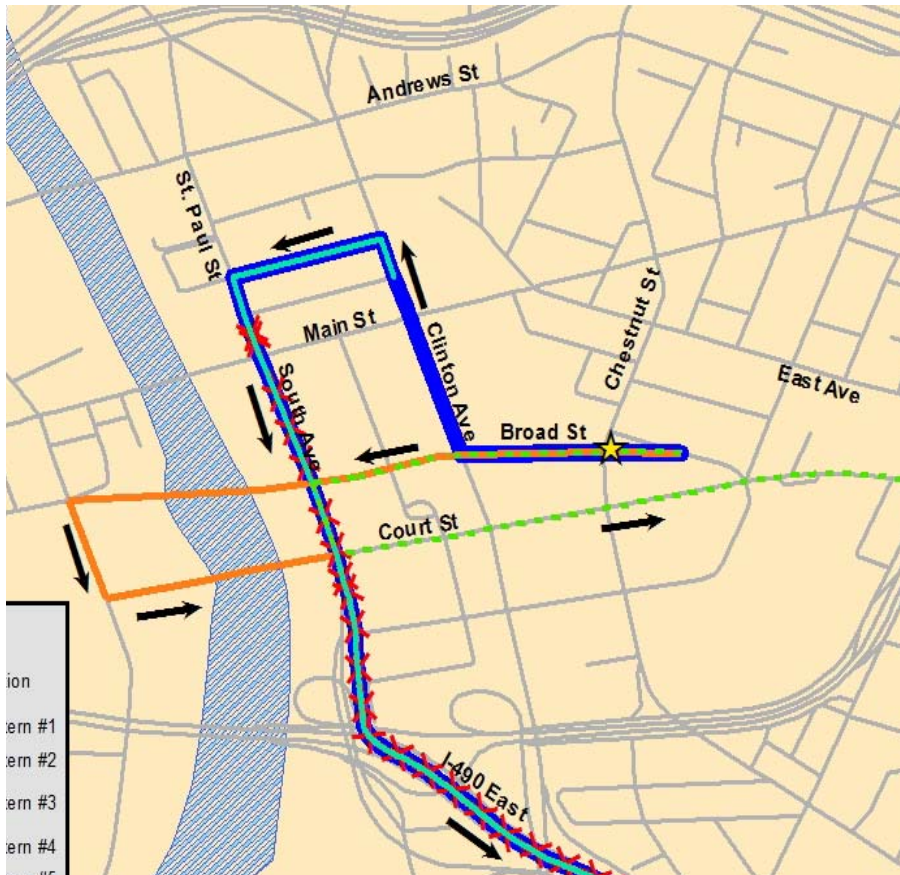
Proposed



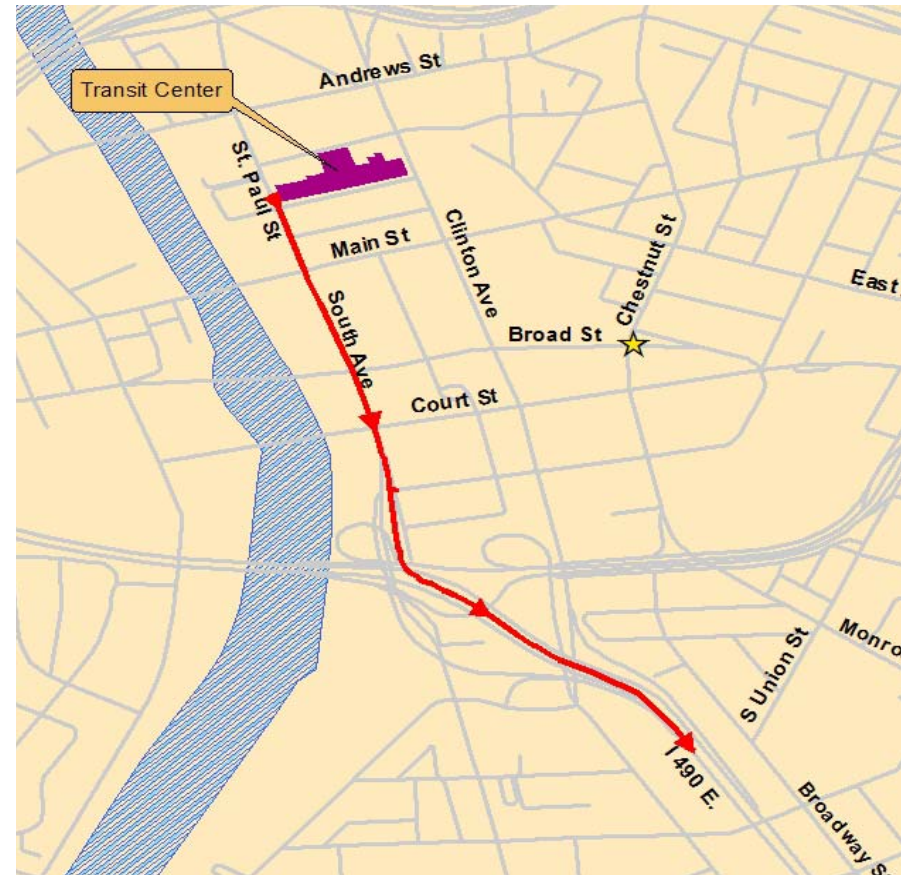


Route 21: East Rochester (Outbound)

Current



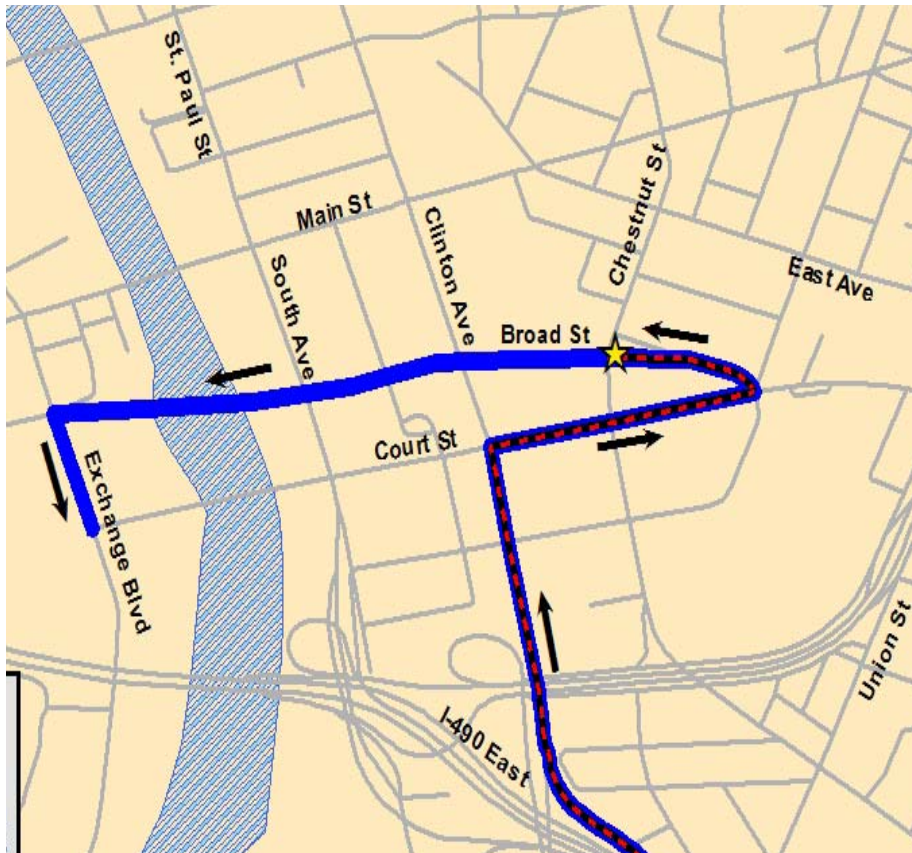
Proposed



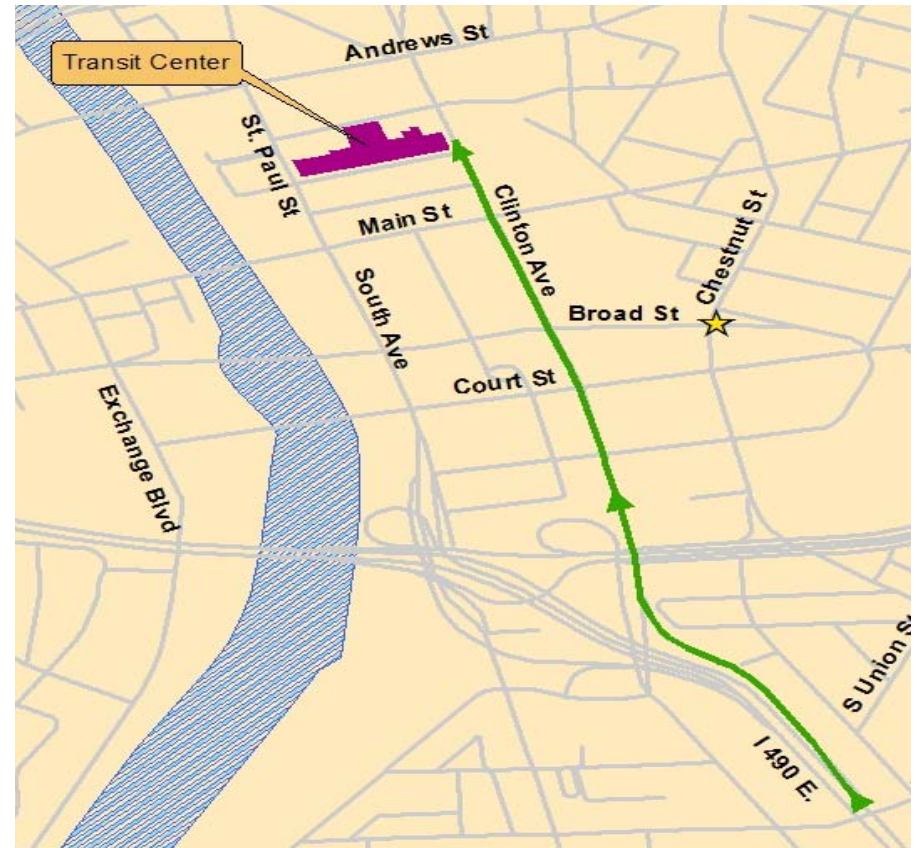


Route 22: Penfield (Inbound)

Current



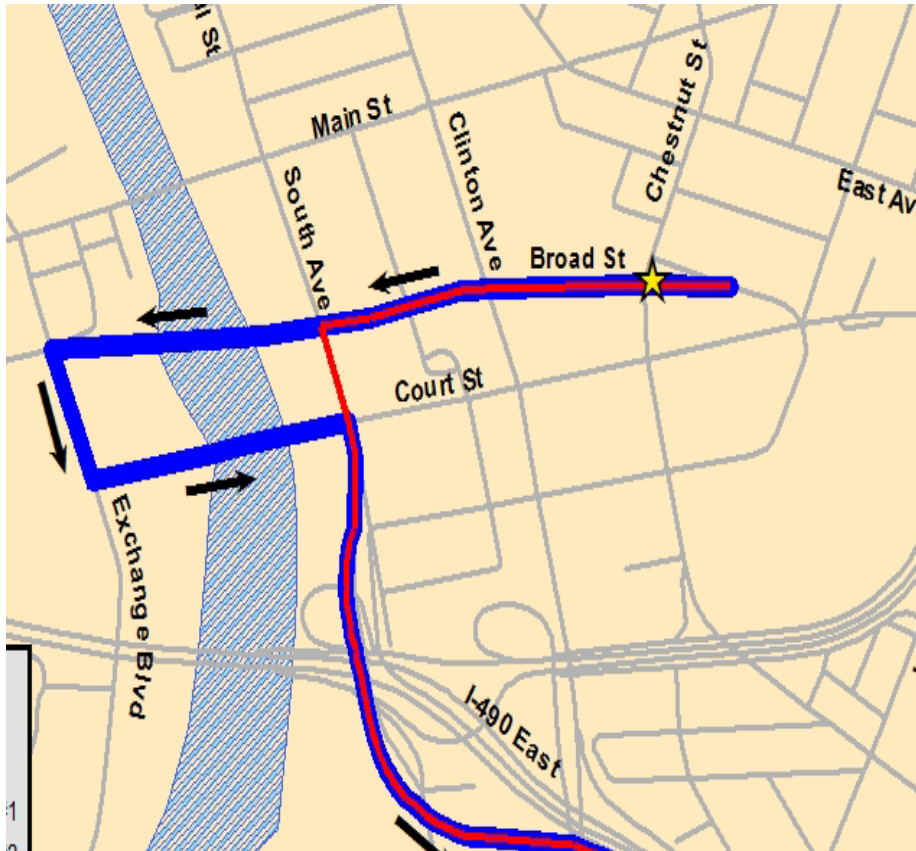
Proposed



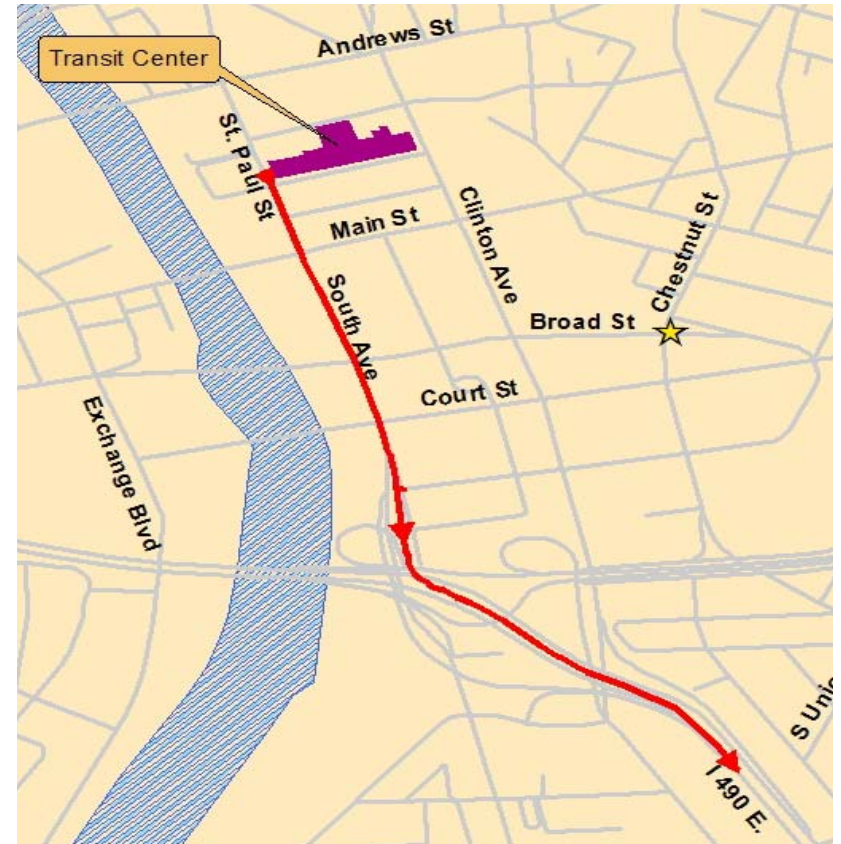


Route 22: Penfield (Outbound)

Current



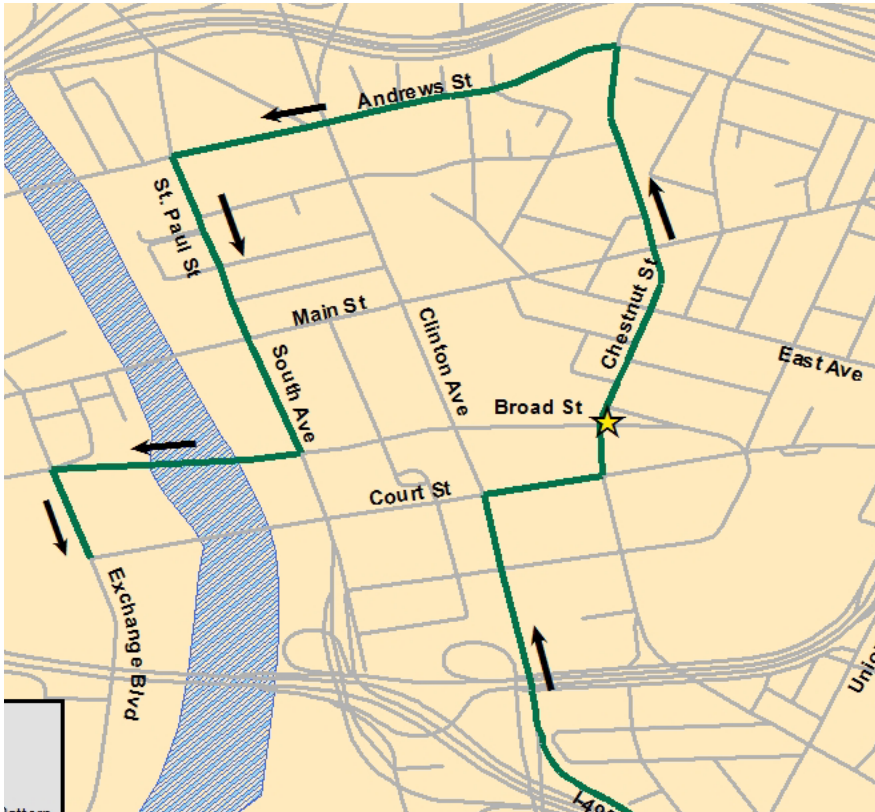
Proposed



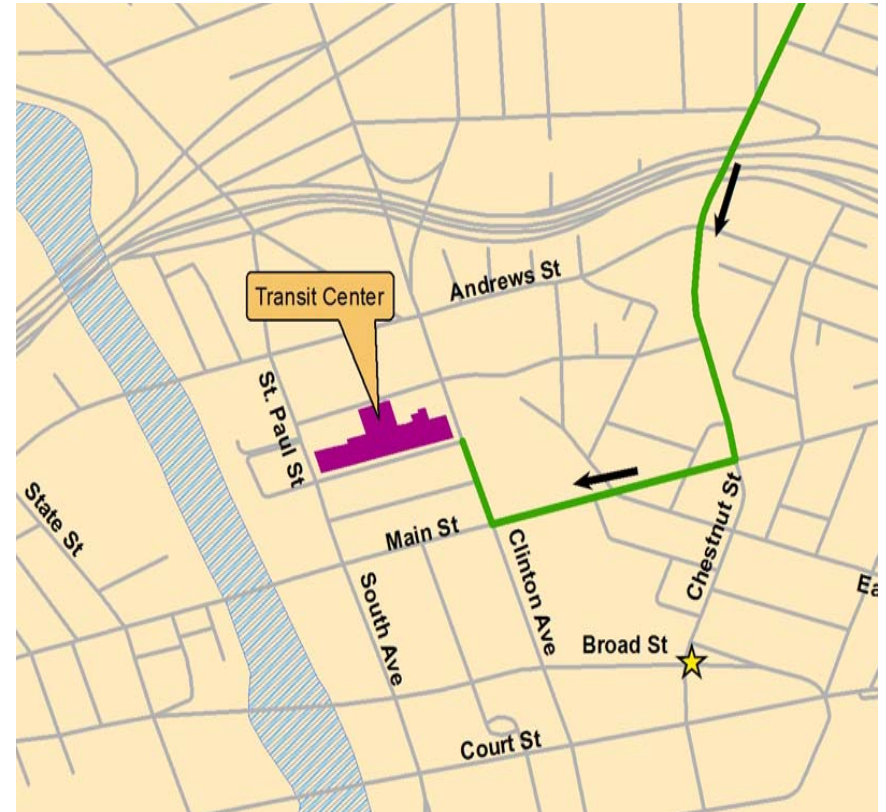


Route 30: Webster (Inbound)

Current



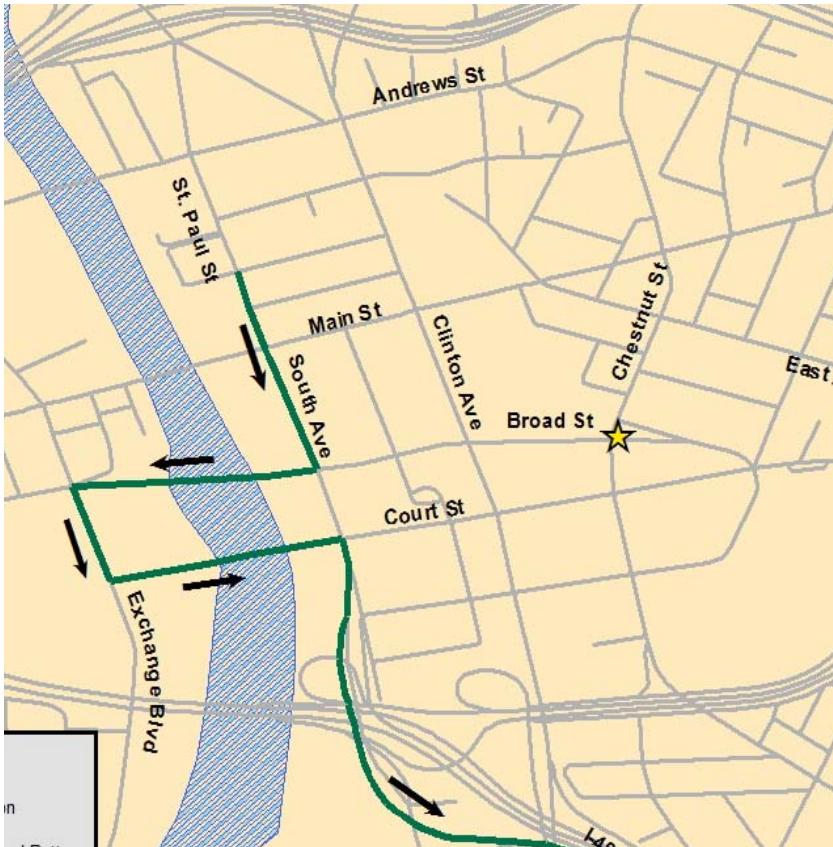
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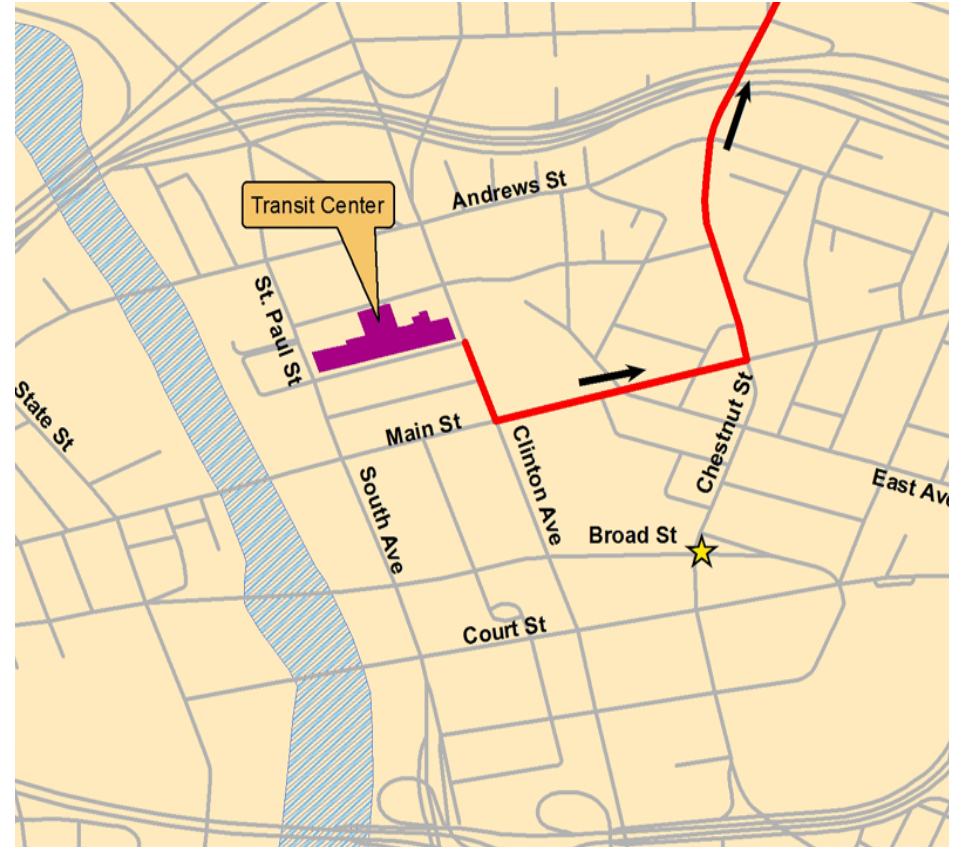


Route 30: Webster (Outbound)

Current



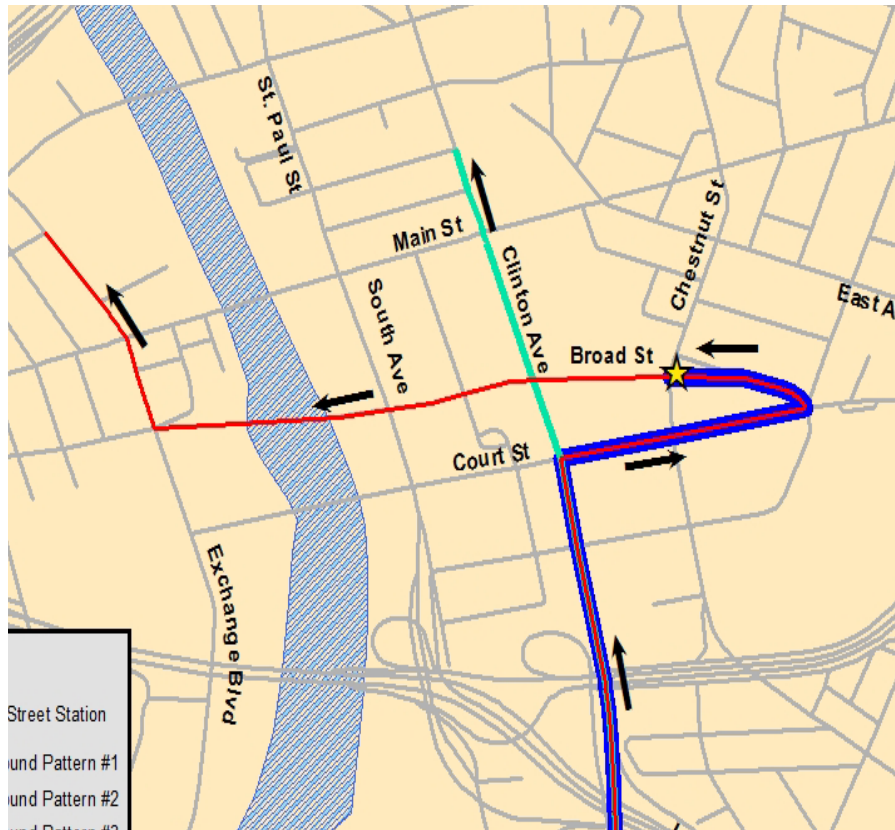
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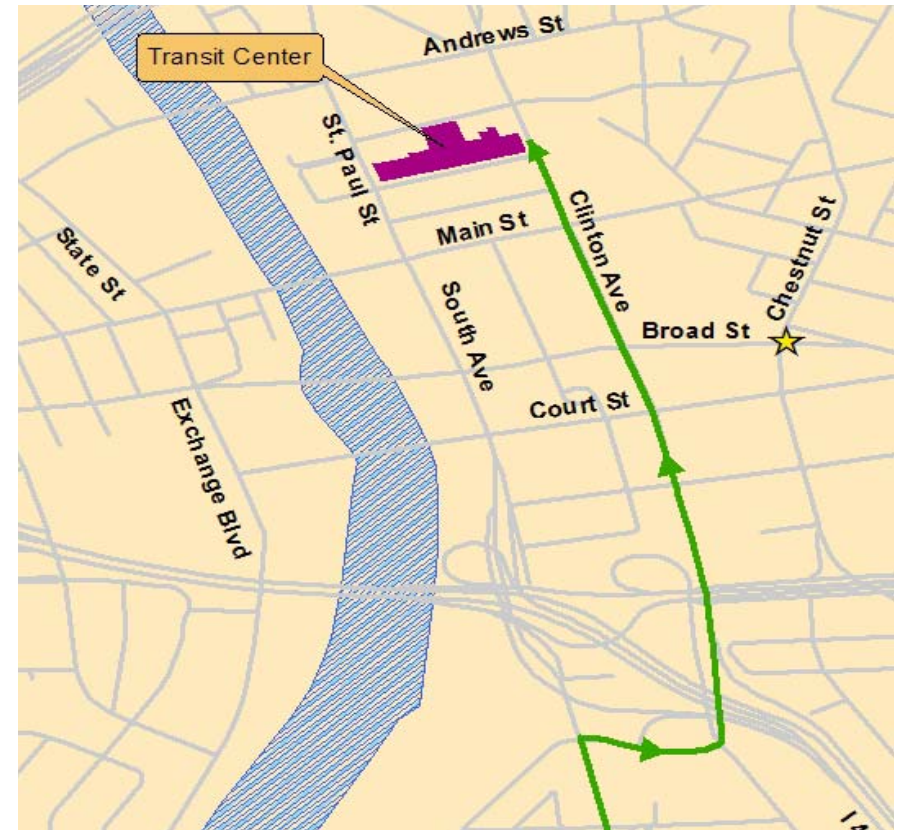


Route 91: Avon (Inbound)

Current



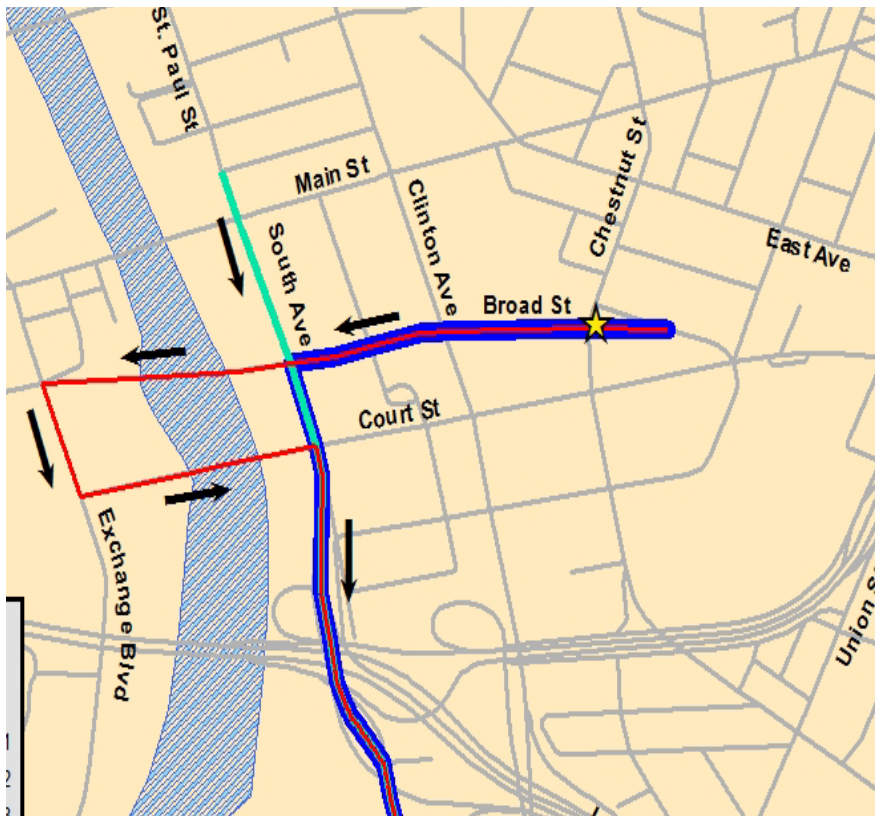
Proposed



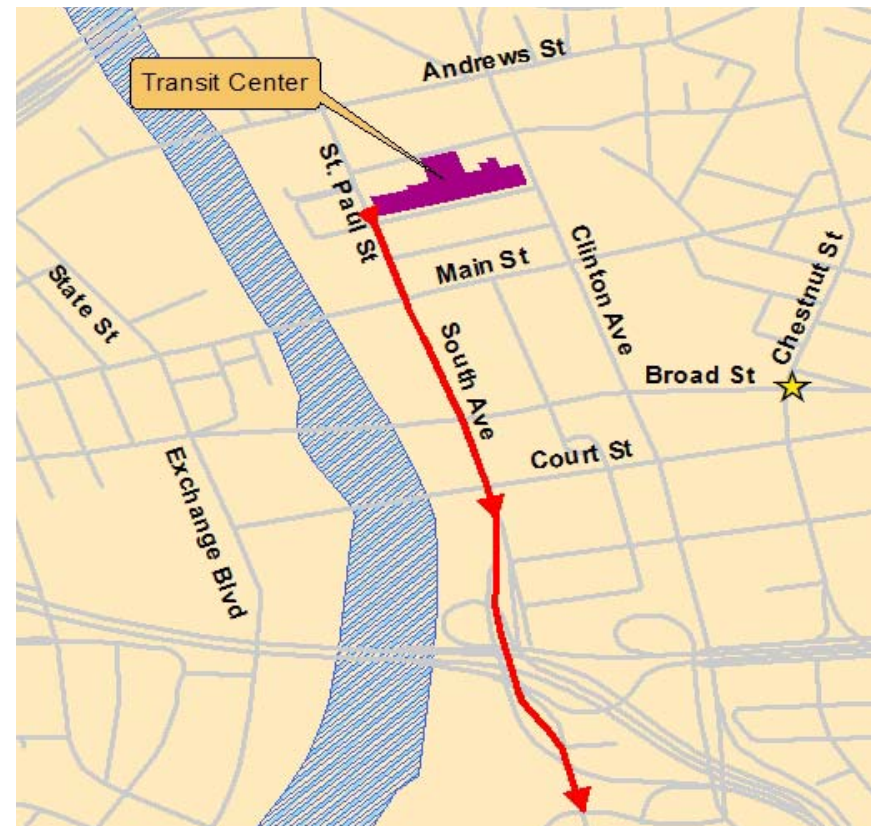


Route 91: Avon (Outbound)

Current



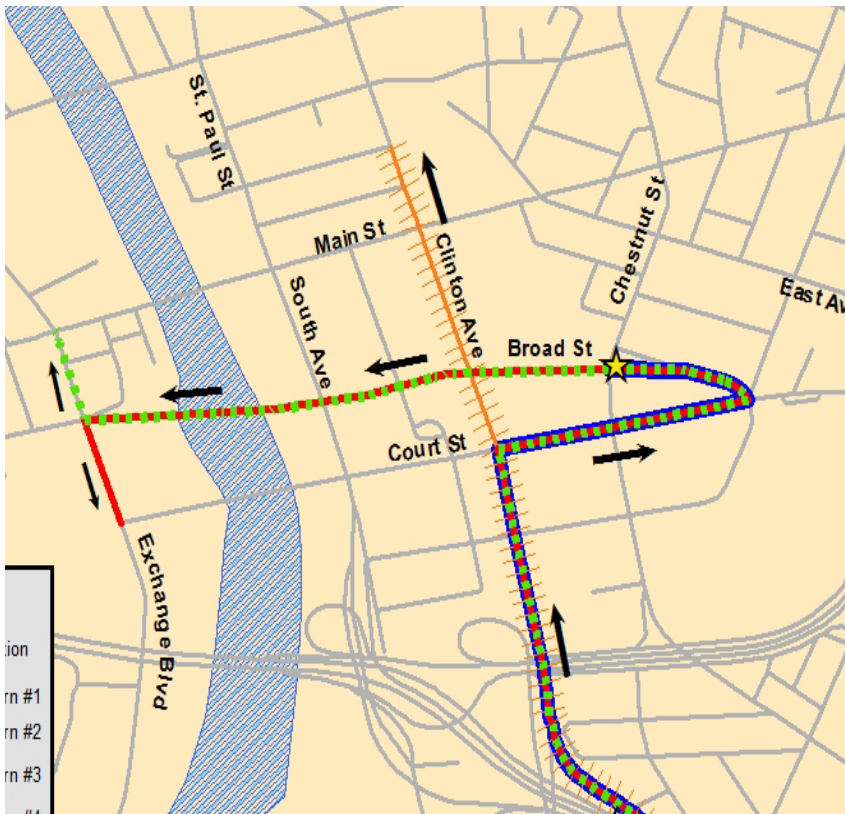
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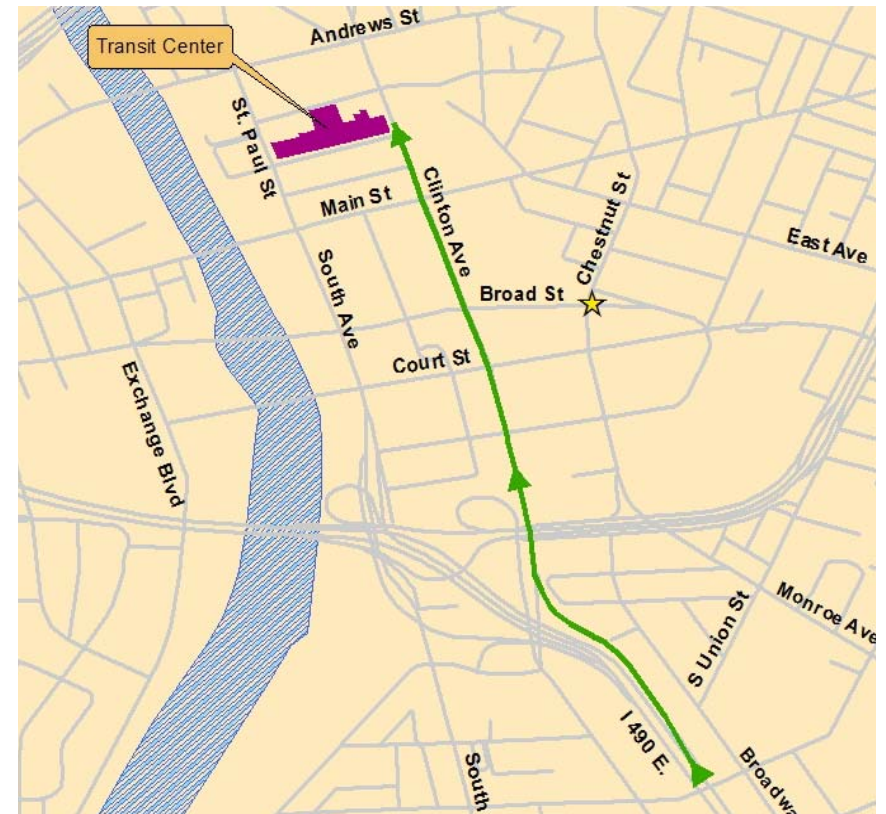


Route 92: Lyons (Inbound)

Current



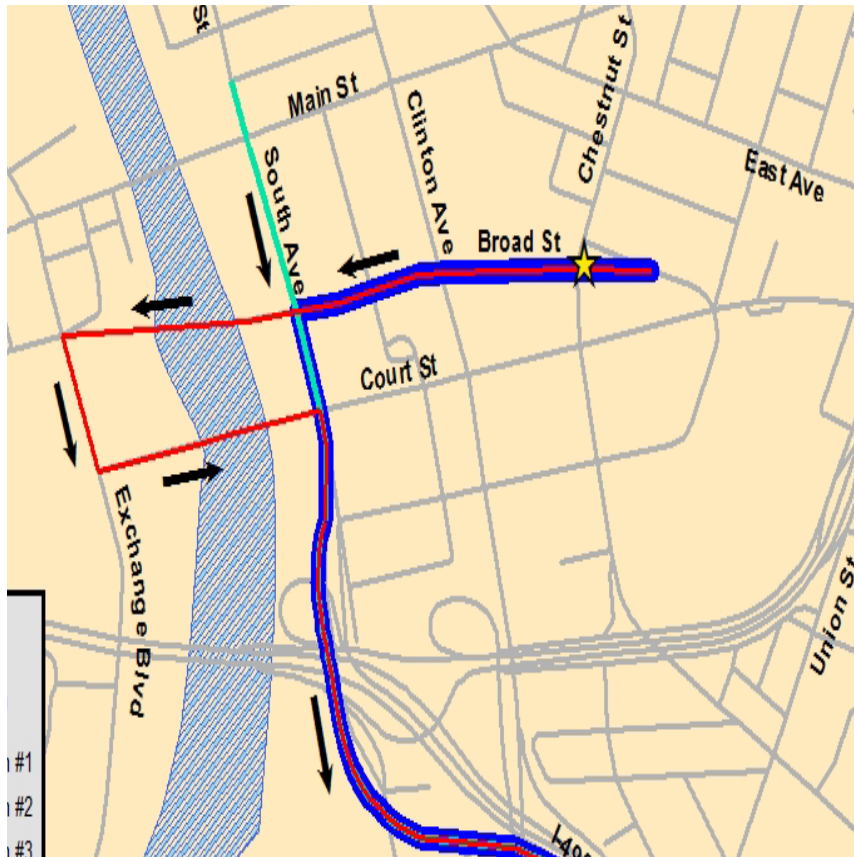
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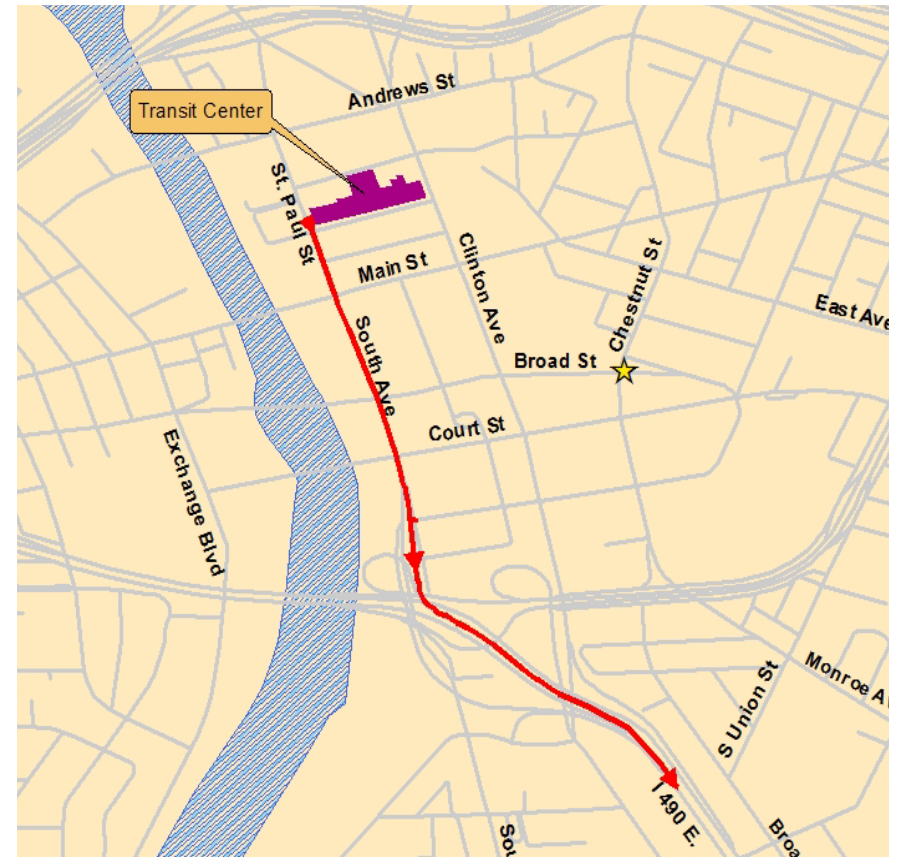


Route 92: Lyons (Outbound)

Current

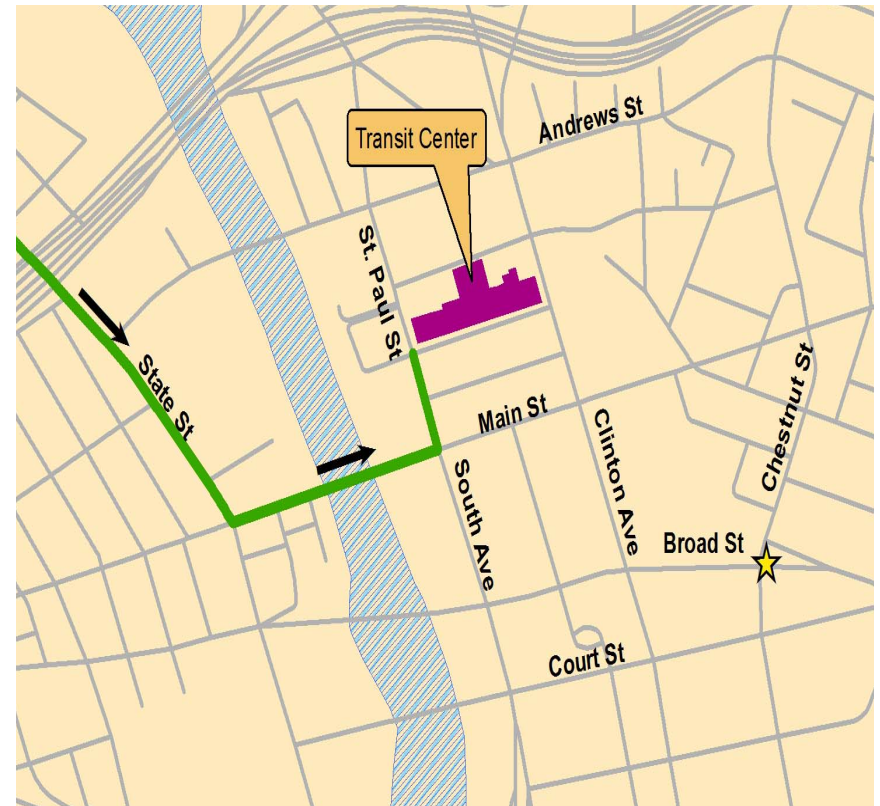


Proposed





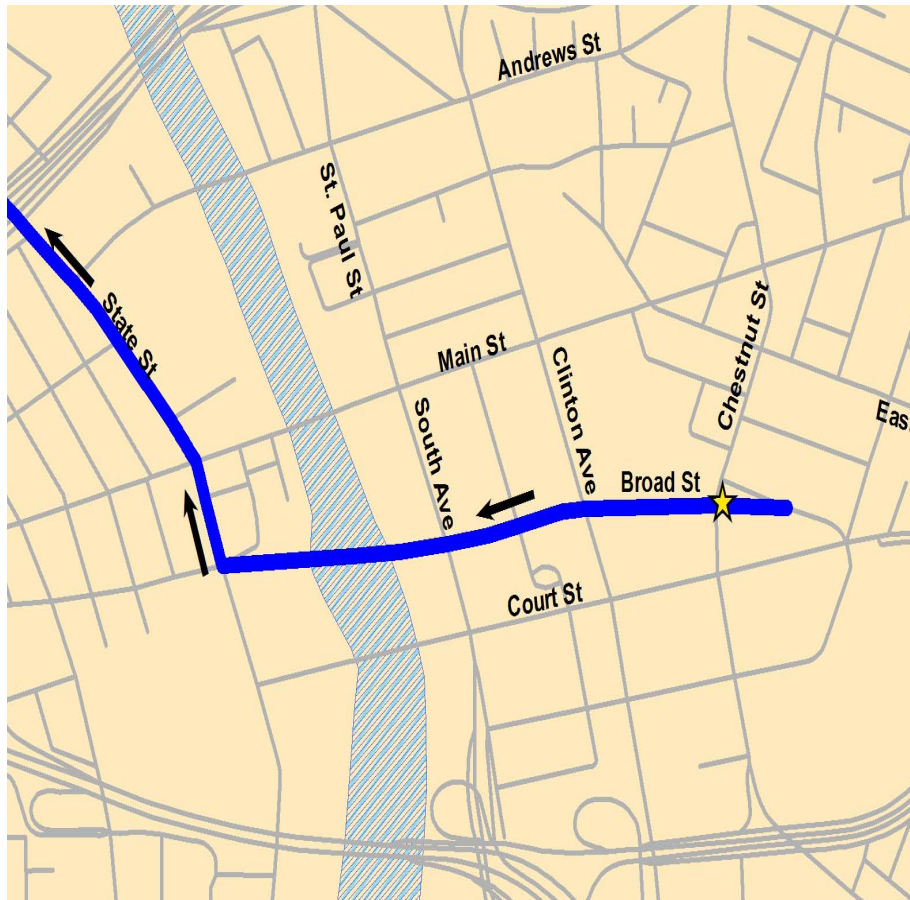
Proposed



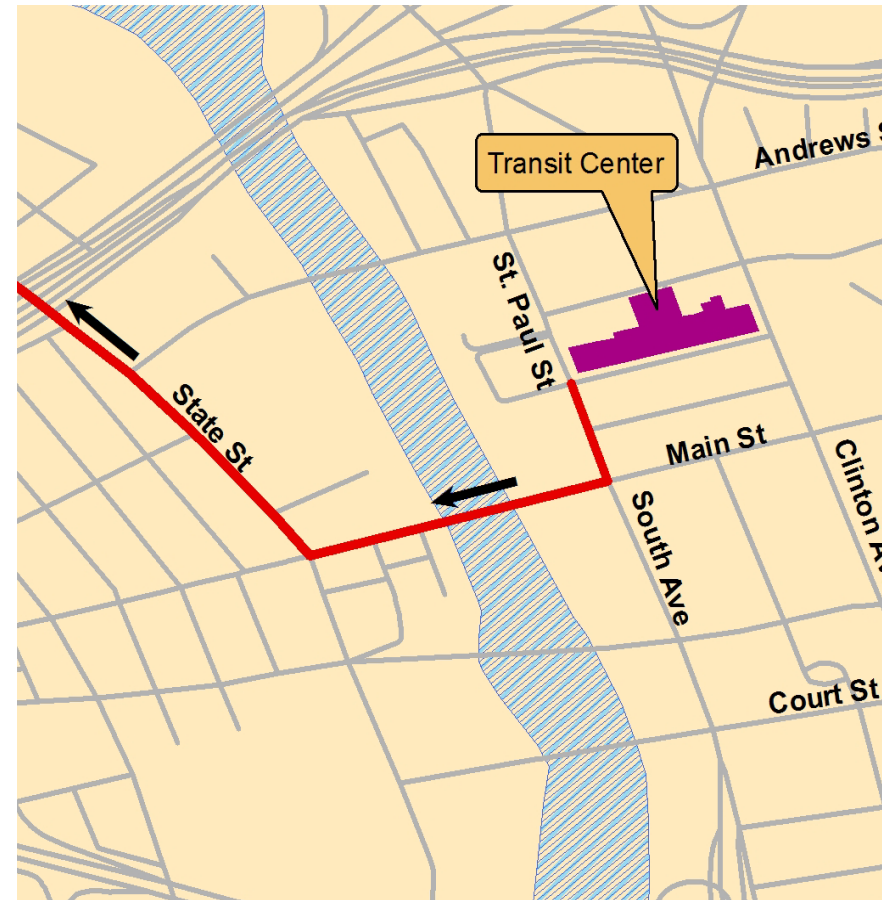


Route 96: Hamlin/Hilton (Outbound)

Current



Proposed





You Asked, We Listened: Public Information Session Feedback

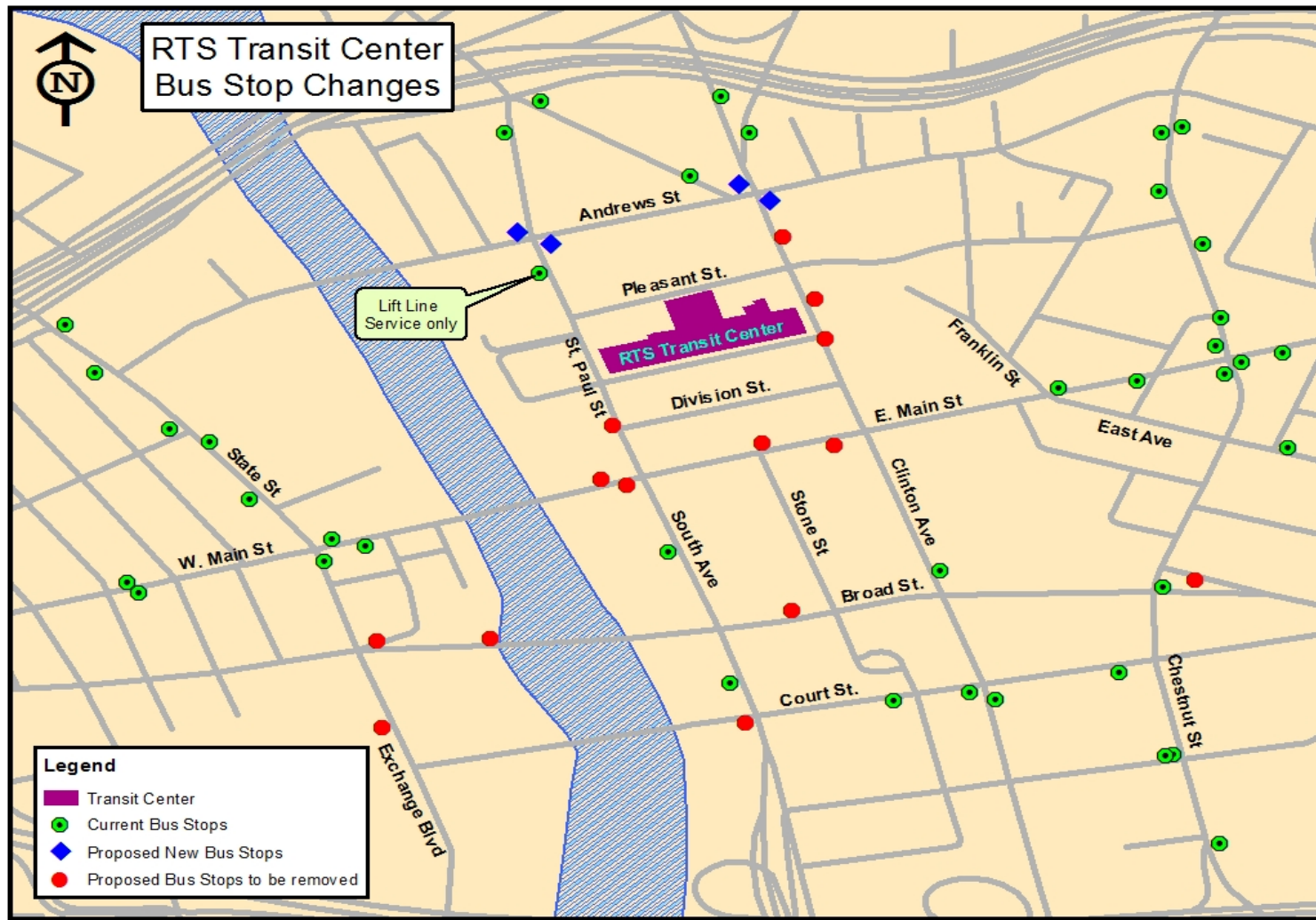
“Do I have to go to the Transit Center or can I get off the bus at other locations downtown?”

While your current bus stop may not be operational when the Transit Center opens, many other stops downtown are. You will be able to board and disembark at other downtown locations besides the Transit Center (see next slide).





Proposed Downtown Bus Stop Changes





You Asked, We Listened: Public Information Session Feedback

“My employer provides me with a stored value pass. If I now have to transfer, my fare will double.”

RTS will work with downtown businesses to help them offer additional fare options such as the \$3 all-day pass.

“I will need more time to get to my new boarding location than is available in the current schedule.”

Schedules will be adjusted to accommodate a transfer or additional walk.





You Asked, We Listened: Public Information Session Feedback

“Customer information at our new boarding location would be helpful.”

RTS will be reviewing placement of signage at South & Court and Clinton & Broad locations.

“Walking downtown in the winter can be dangerous because of snow and ice.”

RTS will collaborate with the City of Rochester Department of Environmental Services on this issue.





Public Comment Period for all Registered Speakers





What Happens After the Public Hearing?

- This presentation will be posted online at rgrta.com by 5 p.m. EST on July 21.
- Written comments can also be submitted online at rgrta.com or mailed to:

RGRTA

Attn: Chief Legal Counsel

1372 East Main Street

Rochester, NY 14609

All comments must be received by 5:00 pm EST
on July 24, 2014.





What Happens After the Public Hearing? (con't)

- Comments and questions received from registered speakers during the Public Hearing, online and through the mail will be posted on rgrta.com in August 2014.
- Comments and questions received, and final adjustments to these proposals will be shared with the RGRTA Board of Commissioners on September 4, 2014.





Thank You for
Attending

